

COOKIE POLICY WERO E-COMMERCE BANK SELECTOR

November 2025

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1.0 Cookies used by the Selector

The Wero e-commerce bank selector (the "Selector") uses only a limited number of technical cookies that are strictly necessary for its correct operation and to ensure the secure and reliable initiation of Wero payments.

These cookies are stored locally in your browser and are never transmitted to or accessed by EPI Company SE ("EPI") or any third party.

They contain no information that would allow EPI to identify you and are used solely to maintain essential technical features of the Selector.

In accordance with Article 5(3) of the ePrivacy Directive and its national implementation under Article 129 BECC, these cookies do not require your consent, as they are strictly necessary for the provision of the online service you have explicitly requested — namely, initiating a payment using Wero.

Cookie name	Purpose	Duration	Legal basis (ePrivacy)	User controls
lastUsedApp	Remembers the last selected bank to ensure accurate and reliable payment initiation and to prevent selection errors among several hundred available banks.	30 days	Strictly necessary for the service explicitly requested by the user (Art. 5(3) ePrivacy / Art. 129 BECC)	Stored locally; can be manually deleted from browser settings.
bankContext	Stores technical context information required to maintain continuity of the payment flow between the Selector and the user's chosen bank.	30 days	Strictly necessary for the transmission of communication and for the service explicitly requested (Art. 5(3) ePrivacy / Art. 129 BECC)	Stored locally; can be manually deleted from browser settings.
defaultApp	Stores the user's preferred bank when "Remember my choice" is checked, ensuring consistent selection across future sessions.	30 days	Strictly necessary – explicit user request (Art. 5(3) ePrivacy / Art. 129 BECC)	The user can uncheck "Remember my choice" or clear cookies in the browser.

Impact of disabling cookies

If you delete or block these cookies through your browser settings, the Selector may not function properly and you may need to manually select your bank each time you use Wero.

No Analytics, Tracking or Advertising Cookies

The Selector does not use any analytics, advertising, profiling or third-party cookies.

No tracking data is shared with EPI or any external partner.

All locally stored information remains within your browser and serves only to enable the service you have explicitly requested — selecting and initiating a payment through Wero.

2.0 Amendments

EPI will update this Policy from time to time to reflect regulatory changes or technical developments in the Selector. Updates become effective immediately upon publication on our website or within the Selector.

We encourage you to review this Policy periodically to stay informed about how we protect your information. If material changes are made, EPI will notify users by posting a notice within the Selector or on its website before the changes take effect.

3.0 Contact

3.1 EPI

If YOU have any questions, comments or concerns regarding the Policy and/or practices to protect YOUR data, please contact EPI through the following contact details:

Address: de Lignestraat 13, 1000 Brussel, Belgium

Email: dpo@epicompany.eu

3.2 Data Protection Officer

The data protection officer of EPI can be contacted through the following contact details:

Email: dpo@epicompany.eu

Last updated: 03/11/2025.